

VISUAL SCHEDULING QUICK GUIDE

With Visual Scheduling, you define your ongoing needs for each position. It can help find the best-fit candidate by filtering based on your criteria. Using Visual Scheduling with ESS Mobile, employees can interact with their schedules which can include picking up open shifts or trading shifts.

SCHEDULE PATTERNS

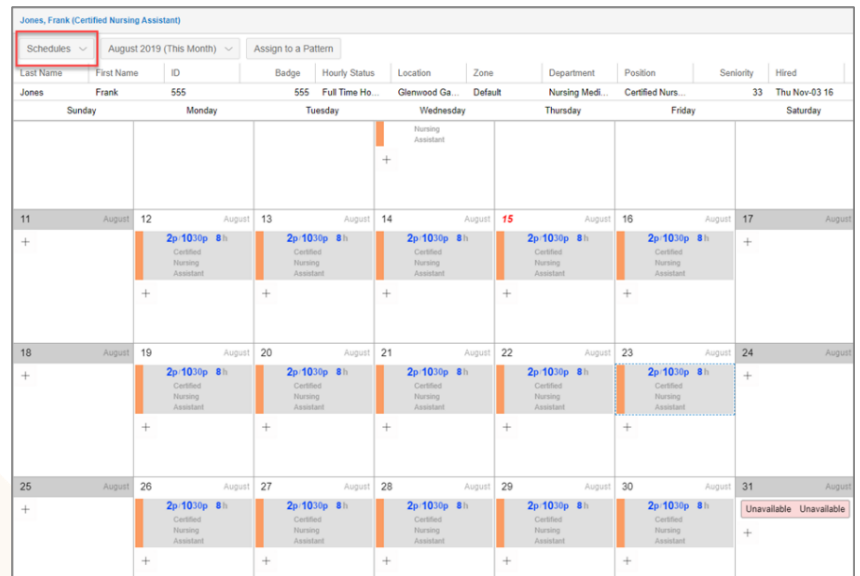
The first and very important step to accurate employee schedules is using Schedule Patterns. A Schedule Pattern automatically repeats a predefined schedule to an employee. An example of a schedule pattern would be **2nd Shift Nursing 3:00pm – 11:00pm Mon-Fri**.

To learn more about Schedule Patterns please review the **Schedule Pattern** training video in our Training Center.

ROSTER SCHEDULING AND EDITING

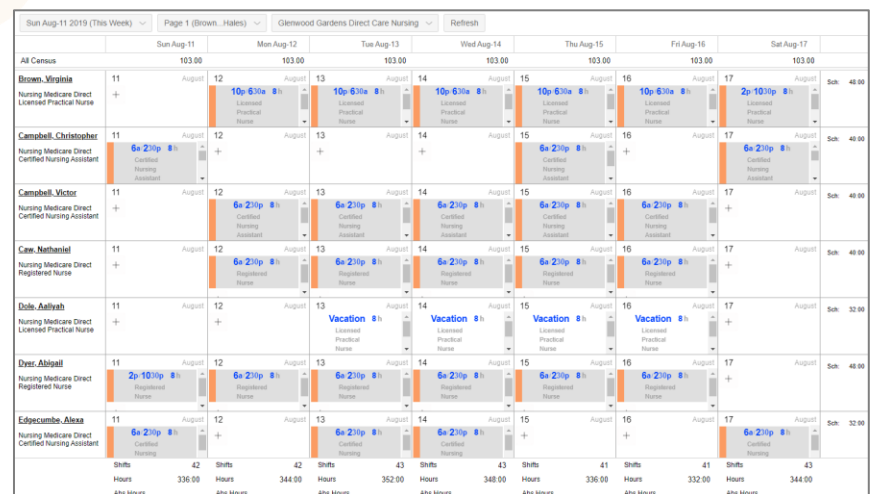
Schedules can be edited for unique situations such as days off or when schedule changes are needed. Roster scheduling gives you the ability to make quick schedule changes to a single or group of employees. To learn more about editing an employee schedule please review the **Standard Schedules** training video in our Training Center

Single Employee Schedules can be edited by locating the employee and choosing their Schedule page.



| Jones, Frank (Certified Nursing Assistant) | | | | | | | | | | |
|--|---|---|---|---|---|---|----------------|-------------------|-----------|---------------|
| Schedules | | August 2019 (This Month) | | Assign to a Pattern | | | | | | |
| Last Name | First Name | ID | Badge | Hourly Status | Location | Zone | Department | Position | Seniority | Hired |
| Jones | Frank | 555 | 555 | Full Time Ho... | Glenwood Ga... | Default | Nursing Med... | Certified Nurs... | 33 | Thu Nov-03 16 |
| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | | | |
| | | | | Nursing Assistant | | | | | | |
| 11 | August 12 | August 13 | August 14 | August 15 | August 16 | August 17 | August | | | |
| + | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | + | | | |
| | + | + | + | + | + | + | | | | |
| 18 | August 19 | August 20 | August 21 | August 22 | August 23 | August 24 | August | | | |
| + | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | + | | | |
| | + | + | + | + | + | + | | | | |
| 25 | August 26 | August 27 | August 28 | August 29 | August 30 | August 31 | August | | | |
| + | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | 2p-10:30p 8h Certified Nursing Assistant | Unavailable | Unavailable | | |
| | + | + | + | + | + | + | | | | |

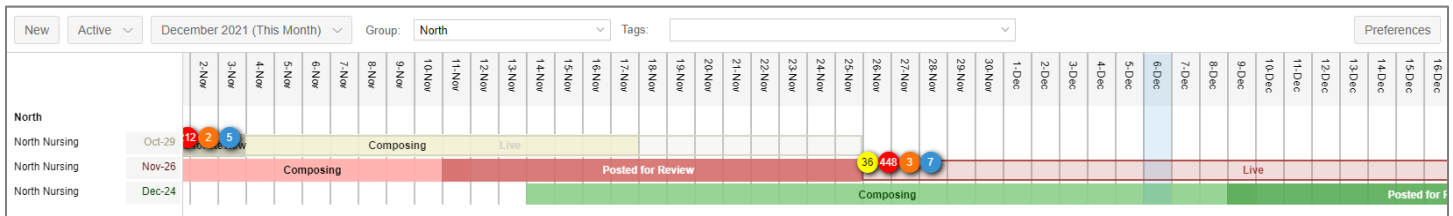
To edit a group of employees, choose **“This Week”** in the menu under the **Schedule** group. This will list all employees you have access to make quick schedule changes.



| Sun Aug-11 2019 (This Week) | | Page 1 (Brown, Hales) | | Glenwood Gardens Direct Care Nursing | | Refresh | |
|--|--|--|--|--|--|--|--|
| All Census | Sun Aug-11 | Mon Aug-12 | Tue Aug-13 | Wed Aug-14 | Thu Aug-15 | Fri Aug-16 | Sat Aug-17 |
| 103.00 | 103.00 | 103.00 | 103.00 | 103.00 | 103.00 | 103.00 | 103.00 |
| Brown, Virginia Nursing Medicare Direct Licensed Practical Nurse | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | 10p-6:30a 8h Licensed Practical Nurse | 10p-6:30a 8h Licensed Practical Nurse | 10p-6:30a 8h Licensed Practical Nurse | 10p-6:30a 8h Licensed Practical Nurse | 10p-6:30a 8h Licensed Practical Nurse | 10p-6:30a 8h Licensed Practical Nurse | 2p-10:30p 8h Licensed Practical Nurse |
| Cambell, Christopher Nursing Medicare Direct Certified Nursing Assistant | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant |
| Cambell, Victor Nursing Medicare Direct Certified Nursing Assistant | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant |
| Lee, Nathaniel Nursing Medicare Direct Registered Nurse | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse |
| Dale, Aaliyah Nursing Medicare Direct Licensed Practical Nurse | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | + | Vacation 8h Licensed Practical Nurse | Vacation 8h Licensed Practical Nurse | Vacation 8h Licensed Practical Nurse | Vacation 8h Licensed Practical Nurse | Vacation 8h Licensed Practical Nurse | + |
| Dyer, Abigail Nursing Medicare Direct Registered Nurse | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | 2p-10:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse | 6a-2:30p 8h Registered Nurse |
| Edpcombe, Alexa Nursing Medicare Direct Certified Nursing Assistant | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| + | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant | 6a-2:30p 8h Certified Nursing Assistant |
| | 42 | 42 | 43 | 43 | 41 | 41 | 43 |
| Shifts | Hours | Hours | Hours | Hours | Hours | Hours | Hours |
| | 336:00 | 344:00 | 352:00 | 348:00 | 336:00 | 332:00 | 344:00 |
| | Abs Hours | Abs Hours | Abs Hours | Abs Hours | Abs Hours | Abs Hours | Abs Hours |

VISUAL SCHEDULING TEMPLATES

Now that you have employees scheduled you can see their schedules by position in Visual Scheduling. To access Visual Scheduling. Go to **Visual Scheduling** in your menu under the **Scheduling Group**

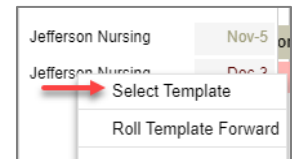


You will be shown the group(s) templates you have access to. If you have access to more than one location, you can select by clicking on the **Group** drop-down at the top of your screen.

The example above shows 3 different schedules templates for North Nursing Staff. Each template has 3 stages.

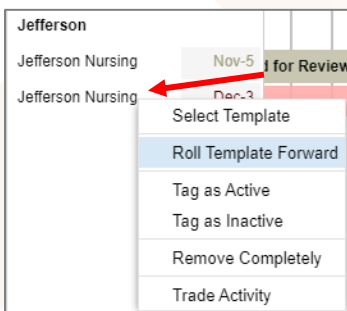
- **Composing** – Employees will not see the schedule in this template while in this stage.
- **Posted For Review** – Employees are notified schedules are posted for this template and can interact with them.
- **Live** – The schedules are posted and being worked. Employees can still interact with them.

To access a schedule template, click anywhere on the bar-graph of the schedule you want to access or click on the name and choose **Select Template**



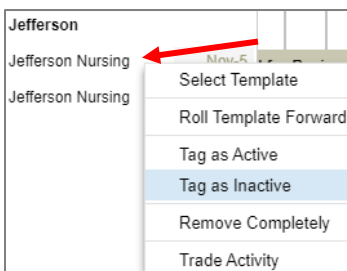
ROLL TEMPLATE FORWARD

When you are ready to compose a new schedule, click on the name of the latest template you have and choose **Roll Template Forward**. This will create a new template and bring in all employee schedules.



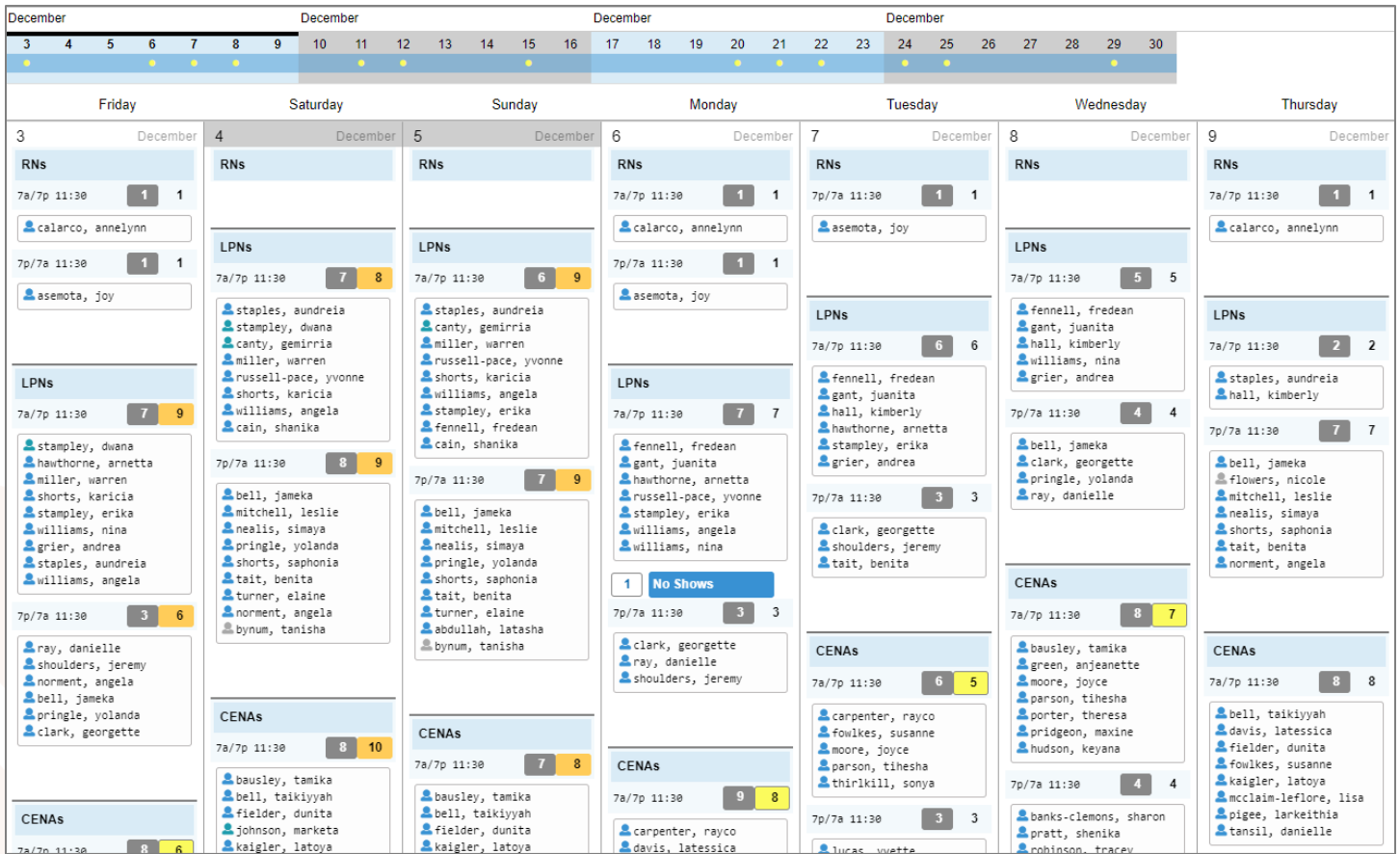
INACTIVATE A TEMPLATE

When a template is no longer live you can tag it as inactive. This will keep your template list nice and short. To inactivate, click on the name of template that is expired and choose **Tag as Inactive**.



VISUAL SCHEDULING SCREEN OVERVIEW

Visual Scheduling screen displays the employees listed by position and shift. This will give a clear view of coverage.



By default, this shows a weekly view. To choose a different week, click on the week on the top of the screen you would like to display. The week being displayed will bold. The example above is showing 4 different weeks to select.

If employees assigned to shift are not showing, go to View at the top right side of the screen and select **Show Assignments**.

POSITION DETAILS

LPNs

7a/7p 11:30 6 9

- staples, aundrea
- canty, gemirria
- miller, warren
- russell-pace, yvonne
- shorts, karicia
- williams, angela
- stampley, erika
- fennell, fredean
- cain, shanika

- **Position**
- **Shift / Number Employees Needed / Number of Employees Assigned**
- 4 Orange color indicates over scheduled
- 2 Yellow indicates understaffed.
- **List of Employees Assigned**

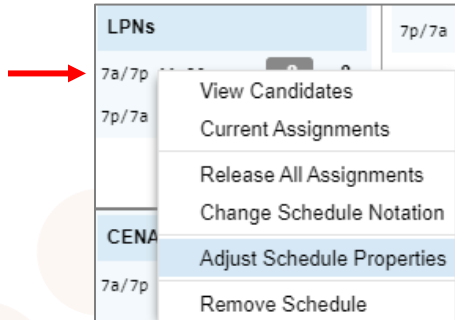
| Image | Description |
|--|---|
| 2 No Shows | Displays when employee(s) haven't shown up for a shift. This also shows in the Dashboard as an absents. |
| 1 Pickup Requests | When an employee request to pick-up an open shift. This will also list on the To-Do-List 8 ✓, |
| PARTIAL PICK UP mannings, david 10p/2:30a PARTIAL PICK UP edgcumbe, alexa 2a/10:30a | When an employee request to pick-up a portion of an open shift. This will also list on the To-Do-List 8 ✓, |
| 1 Drop Requests | Displays when and employee request to drop an assigned schedule. This will also list on the To-Do-List 8 ✓, |

ADDING OR EDITING SHIFTS IN VISUAL SCHEDULING

You can add or change an existing shift. Most common edit to an existing shift is changing the number of employees needed.

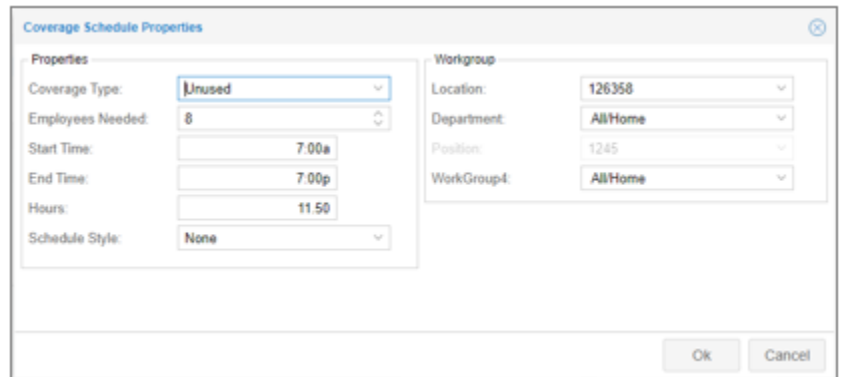
TO EDIT SHIFT:

1. Click on an existing shift and choose **Change Schedule Properties**.



2. Here you can adjust the Start/End time and the Employees Needed. If you increase the number of employees needed over the current amount schedule, it will create an open shift for employees to pick up.

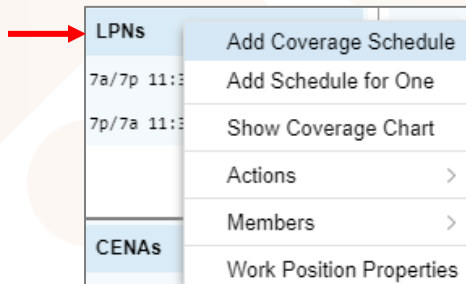
WARNING: Changing the Start/End times will change the schedules of any employees assigned to this shift



A screenshot of the 'Coverage Schedule Properties' dialog box. It has two main sections: 'Properties' and 'Workgroup'.
 Properties section:
 - Coverage Type: Unused (dropdown)
 - Employees Needed: 8 (spin box)
 - Start Time: 7:00a (text box)
 - End Time: 7:00p (text box)
 - Hours: 11.50 (text box)
 - Schedule Style: None (dropdown)
 Workgroup section:
 - Location: 126358 (dropdown)
 - Department: AllHome (dropdown)
 - Position: 1245 (dropdown)
 - WorkGroup4: AllHome (dropdown)
 At the bottom right are 'Ok' and 'Cancel' buttons.

TO ADD A SHIFT:

1. Click on the Position you would like to add a shift for and choose **Add Coverage Schedule**



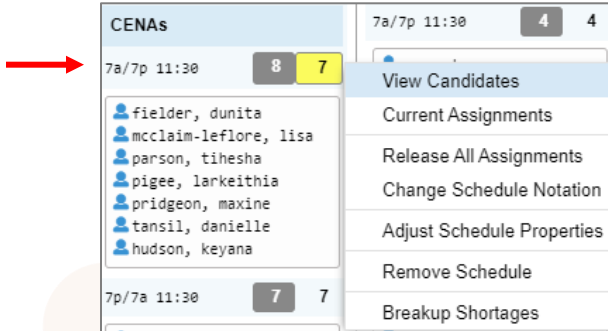
2. The same shift properties screen will display. Fill in the Employees Needed and Start/End times.

FIND THE RIGHT CANDIDATE

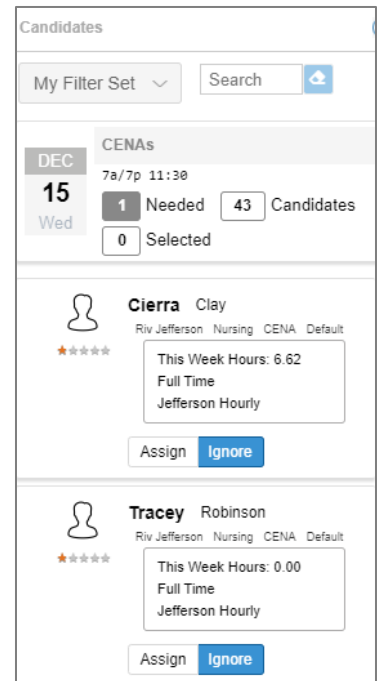
A user can find an employee to fill an open position in Visual Scheduling.

TO FIND A CANDIDATE:

1. Click on the shift you would like to fill a position and choose **View Candidates**.



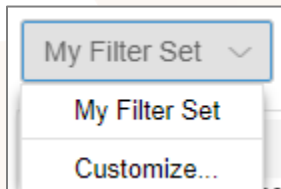
2. This will show a list of employees that can work that position and are not scheduled to work on the day selected.
3. Select the employee(s) you want to assign to the shift and choose **SAVE** at the bottom of the list. This will schedule the employee for the position and that shift.



FILTER YOUR CANDIDATES:

You can filter the list of candidates based on a lot of different criteria.

1. If you need to filter the candidate list, select My Filter Set above the list of candidates and choose **Customize**.



2. The Current filter setup will display at the bottom of the screen.

| Manage Candidate Filter Sets | | | | | |
|------------------------------|-------------------------------------|-------------------------------------|--------------------------|------------------|---------------------------|
| Delete | Enable | Show | Sort | Filter | |
| <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Hourly Status | Contingent |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Work Preferences | Avoid Unavailable Periods |

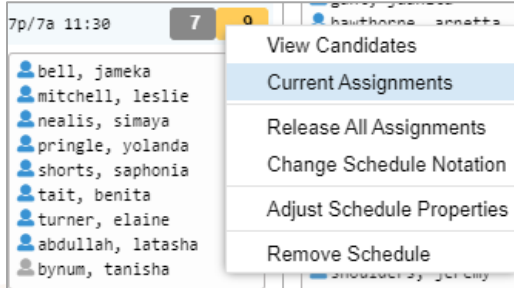
- a. Each Filter has the following options
 - i. **Delete** – Remove the filter
 - ii. **Enable** – If enabled list will be filtered based on the criteria. If not enabled the information can be just displayed
 - iii. **Show** - If checked it will show the information for this filter.
 - iv. **Sort** – It will sort your Candidate list based on this filter.
3. If you want to Add a new Filter, click the button **Add Filter**. A list of filters will display for you to choose.

REMOVING AN EMPLOYEE FROM A SHIFT

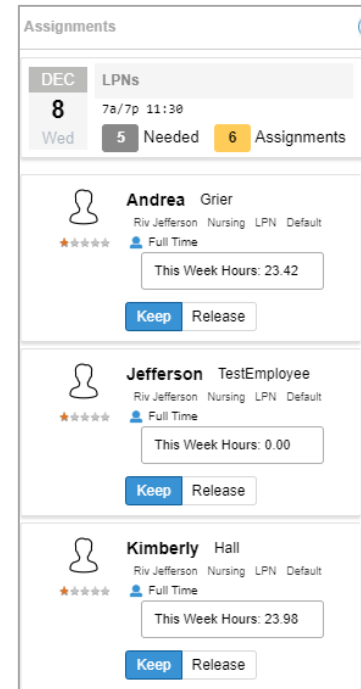
If you have too many employees schedule on a shift you can remove an employee.

TO REMOVE AN EMPLOYEE:

1. Click on the shift you need to remove an employee from and choose Current Assignments.



2. This will show a list of employees assigned to that shift.
3. Choose **Release** on any employee you would like to remove and then click **SAVE** at the bottom of the list.



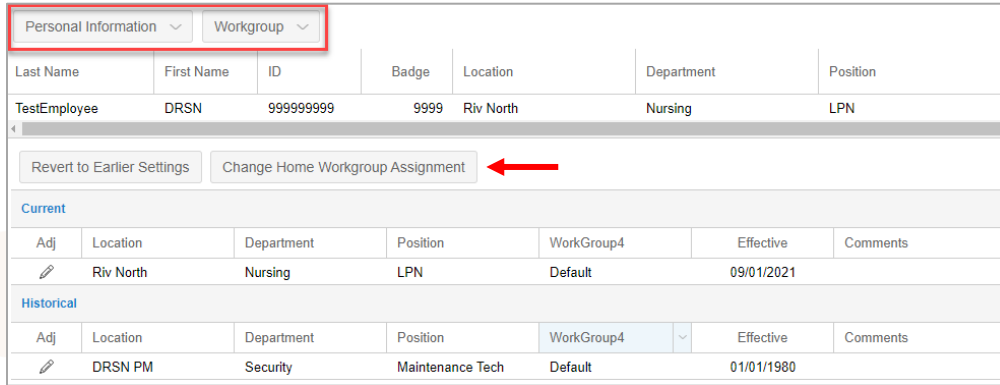
ASSIGNING A WORK AREA TO EMPLOYEES

Sometimes it's necessary to not only schedule a position but also an area for the employee to work. Most common assignments are floors, wings, or zones (or sometimes a combination).

ASSIGNING A HOME AREA

If the employee works in the same area on a regular basis, you can assign them a home area.

1. Go to the employees record → Personal Information page → Workgroup tab



The screenshot shows the 'Personal Information' and 'Workgroup' tabs at the top. Below is a table with employee details:

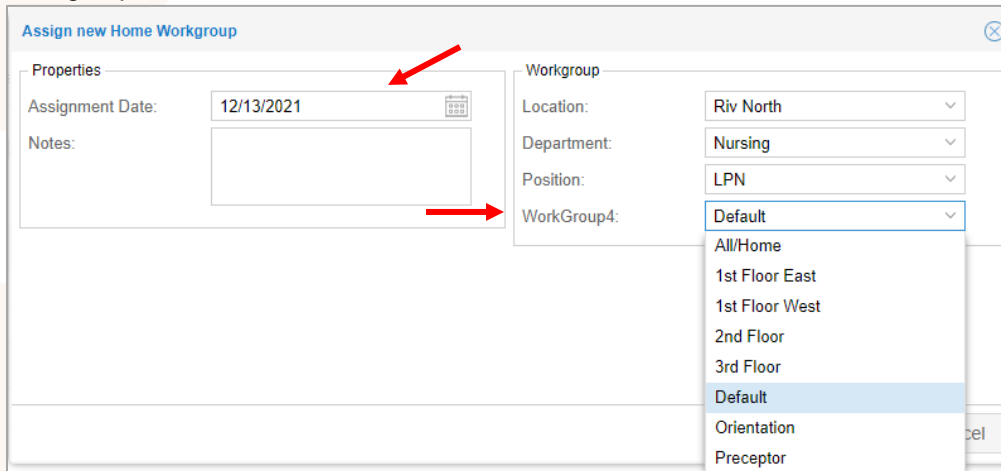
| Last Name | First Name | ID | Badge | Location | Department | Position |
|--------------|------------|-----------|-------|-----------|------------|----------|
| TestEmployee | DRSN | 999999999 | 9999 | Riv North | Nursing | LPN |

Below the table are two buttons: 'Revert to Earlier Settings' and 'Change Home Workgroup Assignment'. A red arrow points to the 'Change Home Workgroup Assignment' button.

The 'Current' section shows a table with columns: Adj, Location, Department, Position, WorkGroup4, Effective, Comments. The current assignment is: Riv North, Nursing, LPN, Default, 09/01/2021.

The 'Historical' section shows a table with columns: Adj, Location, Department, Position, WorkGroup4, Effective, Comments. The historical assignment is: DRSN PM, Security, Maintenance Tech, Default, 01/01/1980.

2. Click on the Change **Home Workgroup Assignment** button
3. Enter the date the employee starts working on the floor and the correct floor/wing by clicking on the selections in Workgroup4



The 'Assign new Home Workgroup' dialog box has two main sections: 'Properties' and 'Workgroup'.

Properties:

- Assignment Date: 12/13/2021 (with a calendar icon)
- Notes: (empty text area)

Workgroup:

- Location: Riv North
- Department: Nursing
- Position: LPN
- WorkGroup4: Default (with a dropdown menu open showing options: AllHome, 1st Floor East, 1st Floor West, 2nd Floor, 3rd Floor, Default, Orientation, Preceptor)

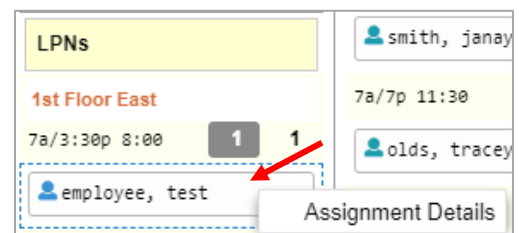
Red arrows point to the 'Assignment Date' field and the 'WorkGroup4' dropdown menu.

WARNING: Only change Workgroup4, do not change any other Workgroup levels.

CHANGING EMPLOYEES WORK AREA

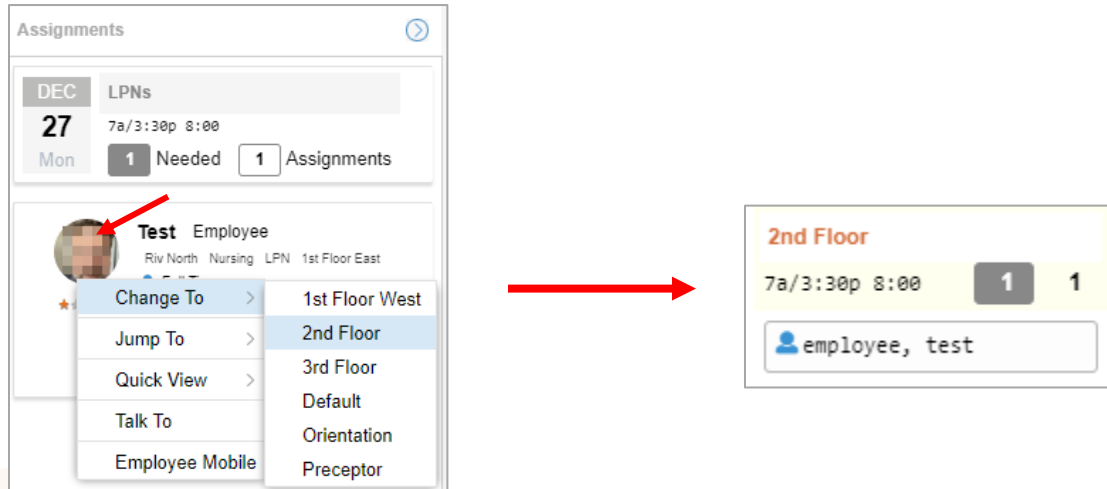
Employees schedules change on a regular basis, Visual Scheduling makes it easy to quickly change an employee's work area for a shift.

1. In Visual Scheduling choose an employee by clicking on their name and select **Assignment Details**. This will show a list of employees on the right side working that position and area.



The screenshot shows a 'Visual Scheduling' interface. On the left, there's a list of employees working in a specific area and time slot. The area is '1st Floor East' and the time slot is '7a/3:30p 8:00'. The employee 'employee, test' is highlighted with a dashed blue box. On the right, there's a list of other employees: 'smith, janay', 'olds, tracey', and 'employee, test'. Below the list is an 'Assignment Details' button. A red arrow points to the 'Assignment Details' button.

- Click on the employee image → select **Change To** → and choose a new area for that shift.

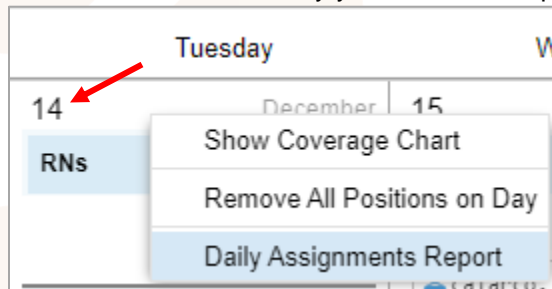


DAILY ASSIGNMENT REPORT- POSTING

It's important to post a daily assignment report. This report shows all areas, positions and shift scheduled to work on a day.

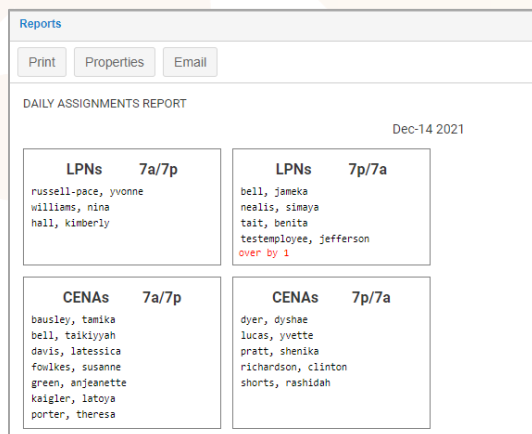
TO VIEW / PRINT

- Click on the date of the day you would like to print the daily report and choose **Daily Assignment Report**.



- A view of the report will display giving you the option to Print or Email.

VIEW



PRINT

